

ADMINISTRATION

THE ESCALADE, BLDG. A • 4301 WESTBANK DR., STE. 200 • AUSTIN, TX 78746-4400 P.O. BOX 162890 • AUSTIN, TX 78716-2890 TEL. 512/444-4441 • FAX 512/444-7368 http://www.taipa.org

## TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION (TAIPA)

## EIGHTEENTH REPORT

FOR THE PERIOD

JANUARY 1, 2011 THROUGH DECEMBER 31, 2011

AND

MINUTES OF ANNUAL MEETING

AUSTIN, TX

MARCH 23, 2012

# TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION EIGHTEENTH REPORT FOR THE PERIOD FROM JANUARY 1, 2011 THROUGH DECEMBER 31, 2011 ANNUAL MEMBERSHIP MEETING Austin, Texas March 23, 2011

The Eighteenth Annual Meeting of the Members of the Texas Automobile Insurance Plan Association was held at the Omni Austin Hotel Southpark, beginning at 8:30 AM, Wednesday, March 23, 2011.

The meeting was called to order by Governing Committee Chair, Bill Jeter. Mr. Jeter asked the Interim Association Manager if a quorum was present. Once confirmed, the Chair requested that the Anti-Trust Statement be read. Interim Association Manager James Langford read the statement.

The Interim Association Manager was asked to report on the selection of the trade association representatives, as prescribed in Section 36.B.1. of the TAIPA Plan of Operation. The trade association representatives selected were: American Insurance Association (AIA)-Traveler's Insurance Company, Property & Casualty Insurers Association (PCI)-Government Employees Insurance Company, and Association of Fire & Casualty Companies in Texas (AFACT)-Texas Farm Bureau Casualty Insurance Company.

In keeping with Section 36.B.3, Chair Jeter announced that four companies had requested to serve in one of the at-large positions on the committee. Those companies were: Farmers Insurance Group of Companies, Safeco/Liberty Mutual Insurance Company, State Farm Mutual Insurance Company and United Services Automobile Association (USAA). A ballot vote at the meeting determined the four at-large companies.

The following companies will serve on the 2012-2013 Governing Committee:

American Insurance Association: Traveler's Insurance Company Kevin Curry, Marlton, NJ

Association of Fire and Casualty Companies in Texas: Texas Farm Bureau Casualty Insurance Company Bill Brooks, Waco, TX

Property and Casualty Insurers Association: Government Employees Insurance Company Carol Berthold, Woodbury, NY

Non Affiliated Companies: Allstate Insurance Company Fred Strauss, Northbrook, IL

### At-Large Members:

Farmers Insurance Group of Companies Thomas J. Rolling, Austin, TX

Safeco/Liberty Mutual Insurance Company Pamela McQuaid, Duluth, GA

State Farm Mutual Insurance Company George Cooper, Bloomington. IL

United Services Automobile Association (USAA) Corise Morrison, San Antonio, TX

The Chair asked the Interim Association Manager to give the Manager's Report. The report was read. Chair Bill Jeter then gave the Chair's Report.

The Chair inquired if there was any new or unfinished business to be laid before the members. There being no further business, the meeting was adjourned.

#### **Annual Meeting Attendees:**

#### Committee Members:

Mary Carol Awalt, Public Member

Carol Berthold, Government Employees Insurance Company (GEICO)

Bill Brooks, Texas Farm Bureau Casualty Insurance Company

George Cooper, State Farm Insurance Company

Kevin Curry, Travelers Insurance Company

Terry Fain, Alternate Public Member

Pete Hamel, Producer Member

Carmelita Hogan, Public Member

Bill Jeter III, Public Member

Richard R. Lonquist, Public Member

Pamela McQuaid, Safeco/Liberty Mutual Insurance Company

Kit Morris, Producer Member

Corise Morrison, United Services Automobile Association (USAA)

Thomas Rolling, Farmers Insurance Group of Companies

Fred Strauss, Allstate Insurance Company

#### Counsel:

Richard Geiger, Thompson, Coe, Cousins and Irons Mike Jones, Thompson, Coe, Cousins and Irons

#### TAIPA Staff:

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James Langford, Stacy Midkiff, and Nicole Morgan

#### Other Attendees:

Doug Beck, 21st Century Centennial

Sandra Helin, SIIS

Ed Holman, State Farm Mutual Automobile Insurance Company

Leslie Hurley, TDI

Becky Jackson, OPIC

Jerry Johns, (Previously with SIIS)

Ron Lawson, Republic Underwriters

John Lusardi, Universal Casualty Insurance Company

Terry Porter, TICO

The following member companies were represented by proxy:

21ST CENTURY ADVANTAGE INS CO

21ST CENTURY ASSURANCE CO

21ST CENTURY CAS CO

21ST CENTURY CENTENNIAL INS CO

21ST CENTURY INS CO

21ST CENTURY INS CO OF THE SW

21ST CENTURY NATIONAL INS CO

21ST CENTURY NORTH AMERICA INS CO

21ST CENTURY PREFERRED INS CO

21ST CENTURY PREMIER INS CO

21ST CENTURY SECURITY INS CO

AGCS MARINE INS CO

ALL AMERICA INS CO

ALLIANZ GLOBAL RISK US INS CO

ALLMERICA FIN ALLIANCE INS CO

ALLMERICA FIN BENEFIT INS CO

ALLSTATE COUNTY MUTUAL INS CO

ALLSTATE FIRE & CAS INS CO

ALLSTATE IND CO

ALLSTATE INS CO

ALLSTATE PROP & CAS INS CO

ALLSTATE TEXAS LLOYD'S

ALLSTATE VEHICLE & PROPERTY INS

ALTERRA REINSURANCE USA INC

AMER AGRI-BUSINESS INS CO

AMER ALTERNATIVE INS CORP

AMER CENTENNIAL INS CO

AMER ECONOMY INS CO

AMER EQUITY SPECIALTY INS CO

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AMER FIRE & CAS CO

AMER GUARANTEE & LIAB INS CO

AMER NATIONAL GENERAL INS CO

AMER NATIONAL PROP & CAS CO

AMER STANDARD LLOYDS INS CO

AMER STATES INS CO

AMER STATES INS CO OF TEXAS

AMER STATES LLOYDS INS CO

AMER STATES PREFERRED INS CO

AMER ZURICH INS CO

AMERICA FIRST INS CO

AMERICA FIRST LLOYDS INS CO

AMERIPRISE INS CO

**AMEX ASSURANCE** 

**ARGONAUT** 

ARGONAUT - GREAT CENTRAL INS CO

ARGONAUT - MIDWEST INS CO

ARGONAUT - SOUTHWEST INS CO.

ARMED FORCES INS EXCH

ASSURANCE CO OF AMERICA

ATHENA ASSUR CO

ATLANTA INTERNATIONAL INS CO

AUTO INS CO OF HARTFORD

BERKSHIRE HATHAWAY HOMESTATE

BRISTOL WEST SPECIALTY INS CO

CATASTROPHE REINS CO

CENTRAL MUT INS CO

CENTRAL NAT'L INS CO OF OMAHA

CENTRAL STATES INDEM OF OMAHA

**CENTRE INS CO** 

CHARTER OAK FIRE INS CO

CHUBB IND INS CO

CHUBB LLOYDS OF TX

CHUBB NATIONAL INS CO

CHURCH MUT INS CO

**CIM INS CORP** 

CITADEL INS CO

**CMI LLOYDS** 

COLONIAL AMER CAS & SURETY CO

**COLONIAL LLOYDS** 

COLUMBIA INS CO

CONTINENTAL INDEMNITY COMPANY

**CRUM & FORSTER INDEM CO** 

DARWIN NATIONAL ASSURANCE CO

DISCOVER PROP & CAS INS CO

**EMCASCO INS CO** 

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EMPIRE FIRE & MARINE INS CO

ENCOMPASS HOME & AUTO INS CO

**ENCOMPASS INDEMN CO** 

**ENCOMPASS INDEPENDENT INS CO** 

**ENCOMPASS INS CO OF AMER** 

**ENCOMPASS PROP & CAS CO** 

ESURANCE INSURANCE COMPANY

**EXECUTIVE RISK INDEM INC** 

FAIRFIELD INS CO

FARM BUREAU COUNTY MUT INS CO

FARMERS INS EXCH

FARMERS TEXAS COUNTY MUT INS CO

FARMINGTON CAS CO

FEDERAL INS CO

FEDERATED MUT INS CO

FEDERATED RURAL ELECT INS EXCH

FEDERATED SERVICE INS CO

FIDELITY & DEPOSIT CO OF MD

FIDELITY & GUARANTY INS CO

FIDELITY & GUARANTY INS UNDRS

FINIAL REINSURANCE CO

FIREMANS FUND COUNTY MUT INS CO

FIRST LIBERTY INS CORP

FIRST NATIONAL INS CO OF AMERI

FOREMOST COUNTY MUTUAL INS CO

FOREMOST INS CO GRAND RAPIDS

FOREMOST LLOYDS OF TEXAS

FOREMOST PROP & CAS INS CO

FOREMOST SIGNATURE INS CO

GARRISON PROP & CAS INS CO

GEICO CAS INS CO

GEICO GEN INS CO

**GEICO IND CO** 

GEN INS CO OF AMERICA

GEN REINSURANCE CORP

GEN STAR NATIONAL INS CO

**GENESIS INS CO** 

GERMANIA INS CO

**GOVERNMENT EMPLOYEES INS CO** 

**GRAMERCY INS CO** 

**GREAT NORTHERN INS CO** 

**HOME INS CO** 

HORACE MANN INS CO

HORACE MANN LLOYDS

HORACE MANN P & C INS CO

**IDS Property Casualty** 

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LAURIER IND CO

LIBERTY COUNTY MUTUAL INS CO

LIBERTY INS CORP

LIBERTY INS UNDERWRITERS INC

LIBERTY LLOYDS OF TX INS CO

LIBERTY MUT FIRE INS CO

LIBERTY MUT INS CO

LM GENERAL INS CO

LM INS CORP

LM PROPERTY & CASUALTY INS CO

MARYLAND CAS CO

MAXUM CASUALTY INSURANCE COMPANY

MID CENTURY INS CO

MID CENTURY INS CO OF TEXAS

MILLERS FIRST INS CO

MITSUI SUMITOMO INS CO OF AMER

MITSUI SUMITOMO INS USA INC

NATIONAL IND CO

NATIONAL INSURANCE ASSOC

NATIONAL LIABILITY & FIRE INS

NETHERLANDS INSURANCE CO

NORTH RIVER INS CO

NORTHBROOK IND CO

NORTHERN INS CO OF NEW YORK

NORTHLAND CAS CO

NORTHLAND INS CO

NORTHWESTERN PACIFIC IND CO

OAK BROOK COUNTY MUTUAL INS CO

OHIO CAS INS CO

OHIO SECURITY INS CO

PACIFIC IND CO

PEERLESS INDEMNITY INS CO

PEERLESS INS CO

PERMANENT GENERAL ASSUR CORP

PHARMACIST MUTUAL

PHILADELPHIA REINS CORP

PHOENIX INS CO

RAMPART INS CO

**REDWOOD FIRE & CASUALTY INS** 

REPUBLIC LLOYDS

REPUBLIC UNDERWRITERS INSURANCE CO

RESPONSE INS CO

RESPONSE WORLDWIDE DIRECT AUTO INS CO

SAFECO INS CO OF AMERICA

SAFECO INS CO OF ILLINOIS

SAFECO INS CO OF INDIANA

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SAFECO LLOYDS INS CO

SAFEWAY INS CO

SELECT INS CO

SELECTIVE INS CO OF AMERICA

SOUTHERN COUNTY MUTUAL INS CO

SOUTHERN INSURANCE COMPANY

SOUTHERN VANGUARD INS CO

ST PAUL FIRE & MARINE INS CO

ST PAUL GUARDIAN INS CO

ST PAUL MEDICAL LIAB INS CO

ST PAUL MERCURY INS CO

ST PAUL PROTECTIVE INS CO

STANDARD FIRE INS CO

STATE FARM COUNTY MUT IS CO-TX

STATE FARM FIRE & CAS CO

STATE FARM GENERAL INS CO

STATE FARM LLOYDS

STATE FARM MUT AUTO INS

STONEWALL INSURANCE COMPANY

STRATFORD INS CO

TEACHERS INS CO

TEXAS COUNTY MUTUAL (AMER NATL CO MUT)

TEXAS FARM BUR CAS INS CO

TEXAS FARM BUR MUT INS CO

TEXAS FARM BUR UNDERWRITERS

TEXAS FARMERS INS CO

TEXAS PACIFIC IND CO

TOYOTA MOTOR INS CO

TRAVCO INS CO

TRAVELERS CAS & SUR CO

TRAVELERS CAS & SUR CO OF AMER

TRAVELERS CAS CO OF CT

TRAVELERS CAS INS CO OF AMER

TRAVELERS COMMERCIAL CAS CO

TRAVELERS COMMERCIAL INS CO

TRAVELERS HOME & MARINE INS CO

TRAVELERS IND CO OF AMERICA

TRAVELERS IND CO OF CONN

TRAVELERS INDEMNITY

TRAVELERS LLOYDS INS CO

TRAVELERS LLOYDS OF TX INS CO

TRAVELERS PERS SECURITY INS CO

TRAVELERS PERSONAL INS CO

TRAVELERS PROP & CAS CO OF AMER

TRAVELERS PROPERTY CAS INS CO

TRIANGLE INS CO INC

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TRUCK INS EXCH **UAIC INS CO** UNION INS CO OF PROVIDENCE UNIONE ITALIANA REINS CO AMERI UNITED SERVICES AUTO ASSN UNITED STATES FID & GUAR CO UNITED STATES FIRE INS CO UNITED STATES LIAB INS CO UNIVERSAL UND OF TX INS CO UNIVERSAL UNDERWRITERS INS CO US INTERNATIONAL REINS USAA CAS INS CO USAA COUNTY MUTUAL INS CO USAA GENERAL IND CO VIGILANT INS CO WARNER INS CO WAUSAU BUSINESS INS CO WAUSAU UNDERWRITERS INS CO WEST AMER INS CO **ZURICH AMER INS CO** ZURICH AMER INS CO OF IL

## **Interim Association Manager's Report**

James Langford gave the Interim Manager's Report.

I have served as the Interim Manager of the Texas Automobile Insurance Plan Association (TAIPA) since October 18, 2010.

Thanks for the confidence and support I have received from the TAIPA officers, the TAIPA Governing Committee, the TAIPA Operations Sub-committee, and TAIPA counsel.

Thanks also to the TAIPA staff for their support, energy, hard work and creative approach in accomplishing the functions of TAIPA. Because of the efforts of the TAIPA staff, TAIPA has continued to function at a very high level and provide excellent service to TAIPA applicants, agents, vendors, regulators, the members of the TAIPA Governing Committee and the TAIPA officers.

A long time (46 years of service) TAIPA employee, Susan Epperson, retired effective December 31, 2011. Susan was the consummate professional employee and an asset to TAIPA. Susan's job duties have been assigned to various members of the existing TAIPA staff.

In 2011, TAIPA assessed member insurance companies \$1,600,000 for its operational expenses. This was the same amount assessed in 2009 and 2010. TAIPA operated in 2011 within budget (actually was under budget by 10%).

The number of applications received by TAIPA in 2011 was 7,914, which is 1,286 less than received in 2010 (13.98% fewer). The number of applications assigned in 2011 was 7,364 which is 1,360 less than assigned in 2010 (15.59% fewer).

In 2011 TAIPA published six (6) bulletins.

Bulletin 185 published January 3, 2011 dealt with TAIPA rates effective January 1, 2011 for private passenger and commercial vehicles (Commissioner's Order 10-0952) and a change to Endorsement 510AIP-1 effective January 1, 2011(limits increased to \$30/60/25).

Bulletin 186 published January 4, 2011 was notice to the TAIPA's Annual Meeting of insurer members to be held February 23, 2011.

Bulletin 187 published January 14, 2011 dealt with an amendment effective January 1, 2011 to Rule 45. Named Non-Owner Coverage in the TAIPA Rules and Rating Manual.

Bulletin 188 published February 14, 2011 dealt with an amendment effective January 3, 2011 to Sections 5.B.2 and 5.B.3, Section 14.A.2, Section 21.B.2 and B.3, and Section 32.A.2 of the TAIPA Plan of Operation.

Bulletin 189 published August 18, 2011 dealt with an amendment effective September 1, 2011 to Section 50.AUTOMOBILE BURGLARY and THEFT PREVENTION AUTHORITY of TAIPA Plan of Operation.

Bulletin 190 published August 30, 2011 was notice to all non-affiliated members (non-members of insurance trade associations) of the election of the non-affiliated member to the TAIPA Governing Committee at the 2012 Annual Meeting.

## **TAIPA Chair's Annual Report**

- 1) Welcome to the 2012 Texas Automobile Insurance Plan Association's (TAIPA's) Annual Meeting.
- 2) My name is Bill Jeter.
  - a) I am a public representative on the TAIPA Governing Committee
  - b) And have served as the Chair for 2 years.
  - c) I would like to say that I appreciate the unanimity that we have approached our job with. I appreciate the support that the insurance companies showed by electing me as

chair. A public member has not served as chair in the past. I thank you for the unanimity of purpose.

- 3) Since our last annual meeting in February of 2011:
  - a) James went over the volume of applications received and we know that the applications are down and we accept that TAIPA will continue to shrink in size.
  - b) TAIPA has continued to operate with an Interim Manager. We brought James in to assist with the transition and the transition has occurred.
  - c) Established the Strategic Planning Subcommittee to review TAIPA's current operations and expenses and make recommendations about what the appropriate level of TAIPA resources should be in the future.
  - d) Amended TAIPA Rules and Rating Manual with updated rates effective January 1, 2011.
  - e) Amended Rule 45, Named Non-Owner Coverage to clarify that an uninsured auto might be one that is furnished for the applicant's regular use, as well as another household vehicle.
  - f) Amended TAIPA Plan of Operations to clarify certain provisions of the Plan of Operations.
  - g) Made the decision to move to a new Application System in order to improve efficiency and to ensure that the system will be able to work with the new Microsoft Operating Systems.
  - h) I want to thank the associates that provided valuable services to TAIPA in 2011 Everyone from our Vendors, Confidants, etc. who provided services to TAIPA.
  - i) As Chair, I appreciate the efforts of the 2011 Governing Committee and the officers. It was an interesting year and I appreciate everyone's efforts.
  - j) Most importantly I want to recognize the efforts of
    - i) The TAIPA Interim Manager, James Langford.
    - ii) Like to thank him for the job he has done.
    - iii) James would ask us how long we needed him and we kept telling him another 6 weeks.
  - k) I'd like to thank the TAIPA staff.

- 1) I thank Pete for all of his efforts this year.
- m) It's been a nice run.
- n) I plan to return in 2013 for a jam packed year.
- o) I'd like to ask counsel for the vote count.
  - i) Mr. Geiger stated that there were 234 votes cast. The four candidates were unanimously elected and there were no write in candidates.
- p) I would like to make a motion to elect the slate of officers that the Nominating Committee presented.
  - i) Fred Strauss Chair
  - ii) Thomas Rollings Vice Chair
  - iii) Bill Brooks Second Vice Chair
  - iv) Dick Lonquist Secretary
    - (1) All in favor say yea. Everyone present responded "yea".
    - (2) All Nos say Nay. No one present responded "Nay".
    - (3) Motion Carries
- q) Thank you for attending today's meeting
- r) The meeting is adjourned.

Bill Jeter, III TAIPA Governing Committee Chair Public Member